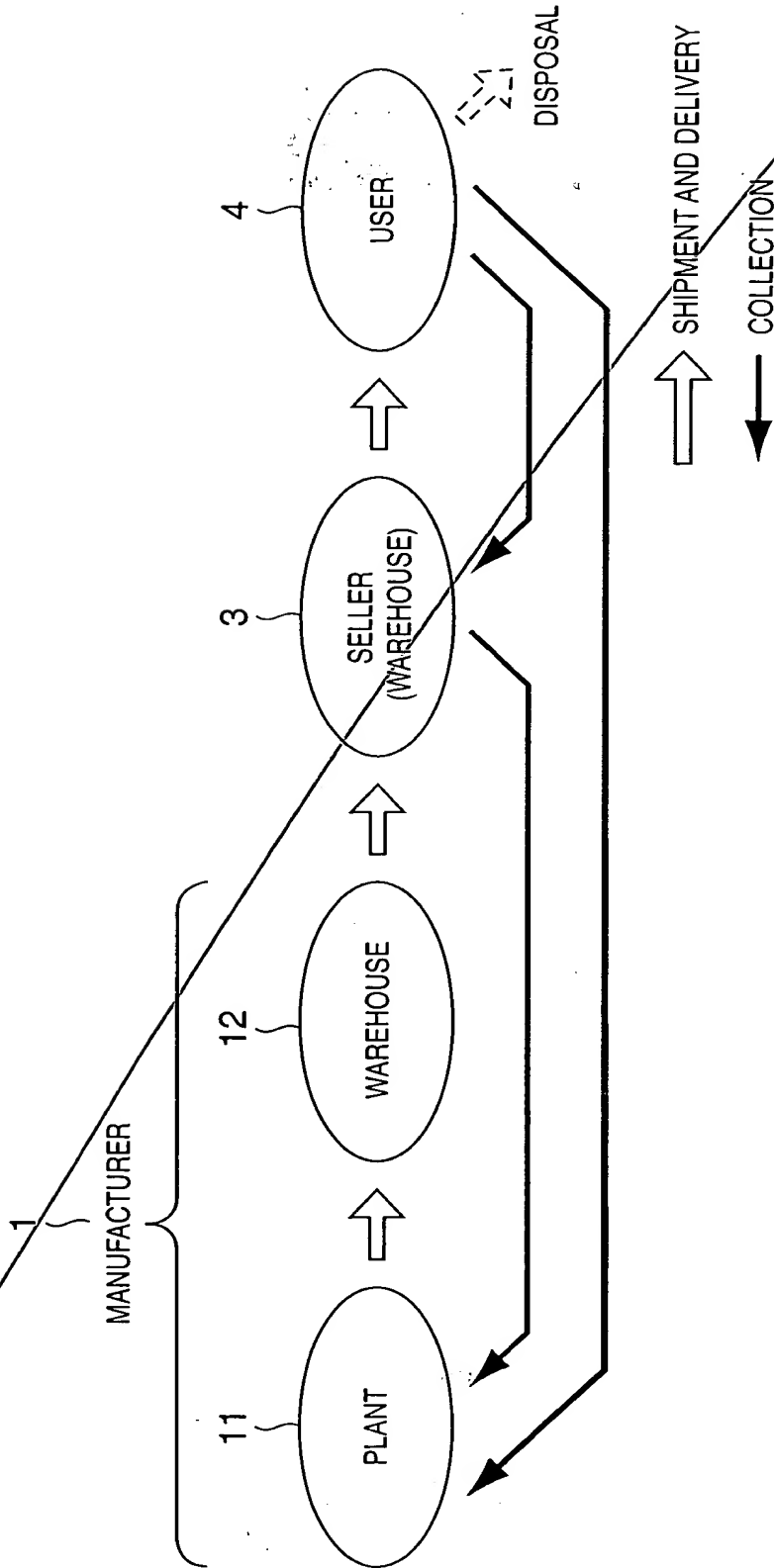


FIG. 1



See paper #14

FIG. 2

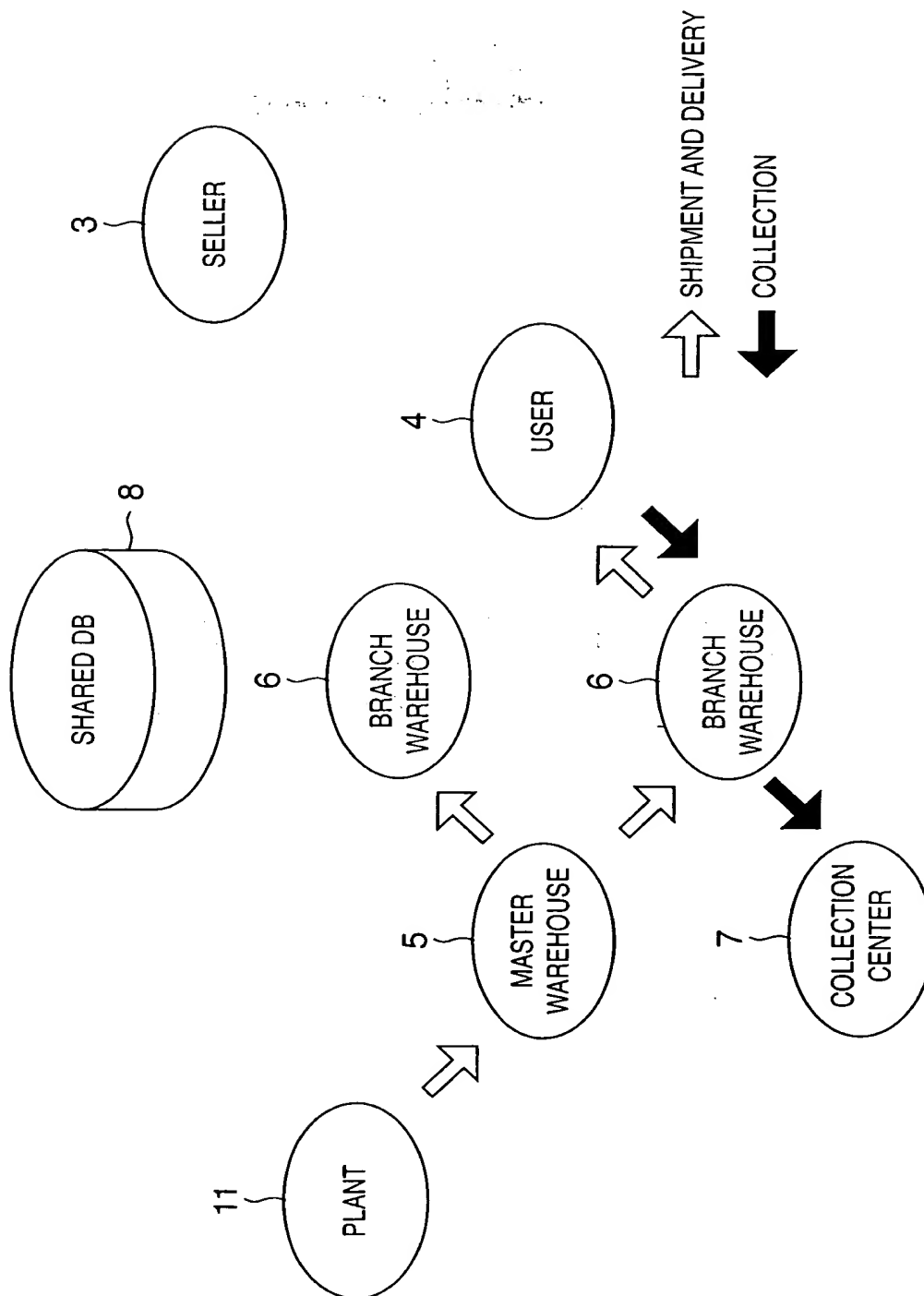
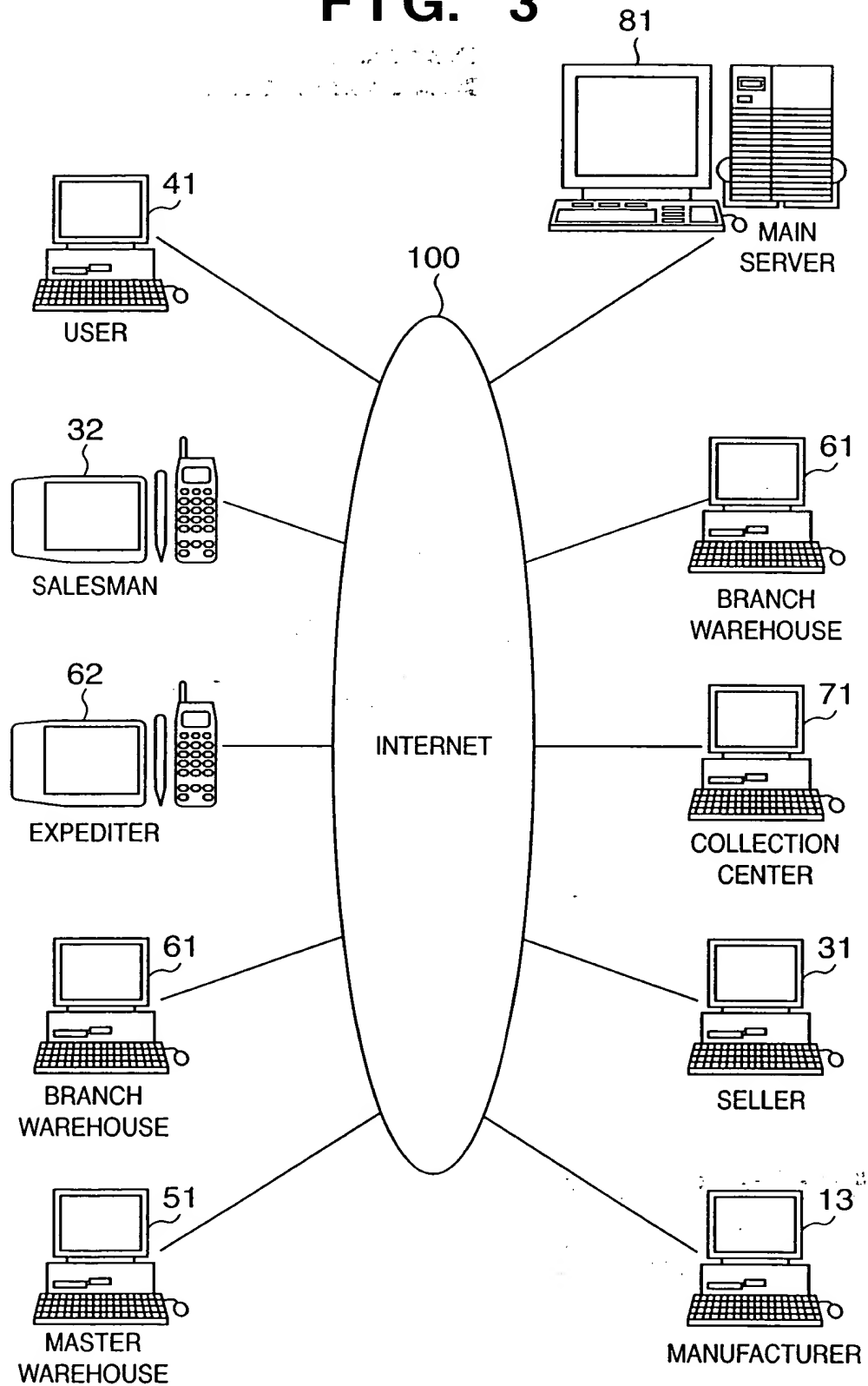
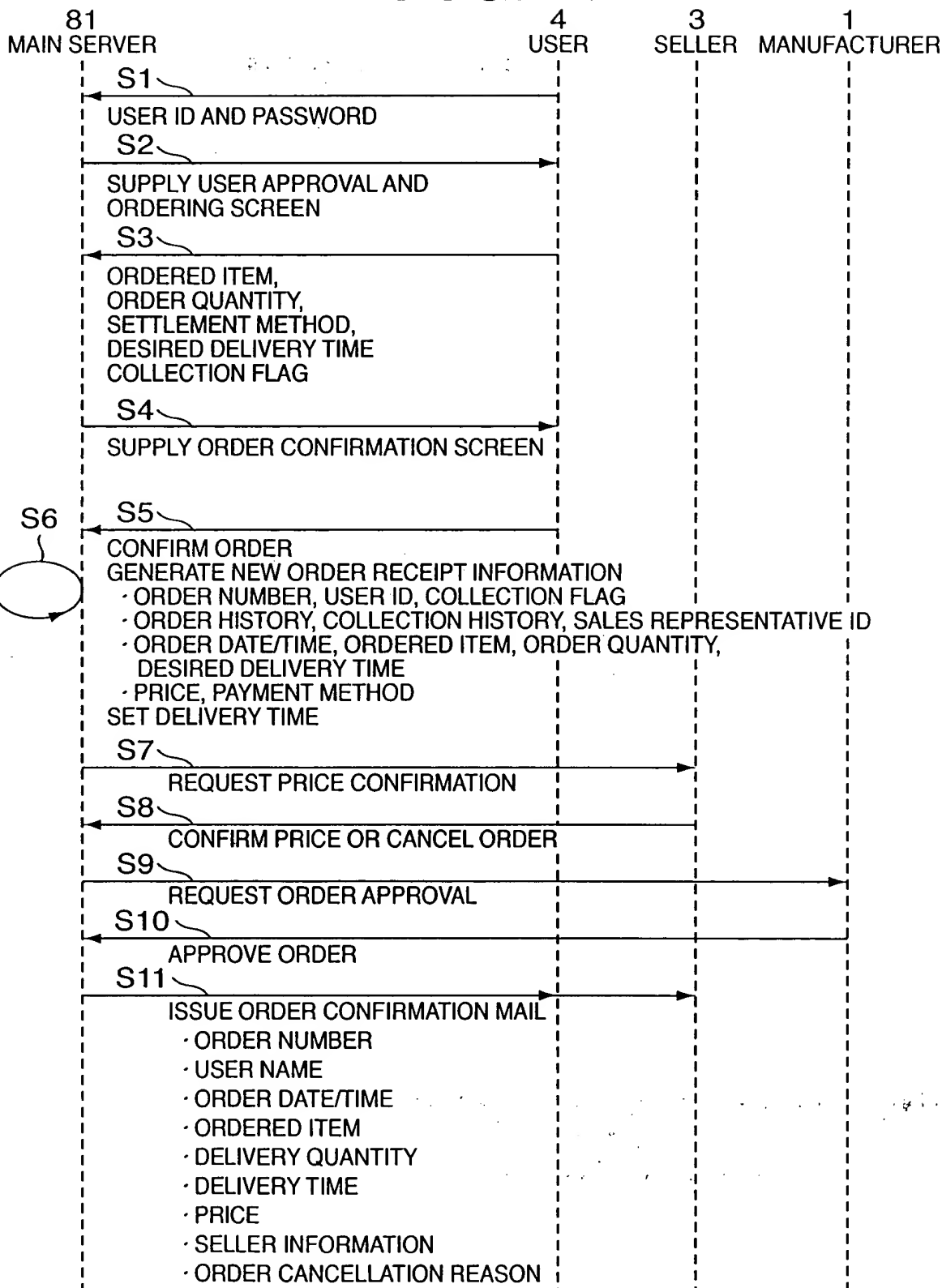


FIG. 3

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FIG. 4



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FIG. 5

TONER CARTRIDGE ORDERING WEB SITE

ENTER YOUR CUSTOMER NUMBER AND PASSWORD

CUSTOMER NUMBER

PASSWORD

OK

Cancel

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FIG. 6

TONER CARTRIDGE ORDERING WEB SITE

YOUR ARE ○ × △ COMPANY, ARE YOU?
YOUR DEALER IS ○ ● & CO.

THE TONER CARTRIDGES NECESSARY FOR YOUR
EQUIPMENT ARE AS FOLLOWS. ENTER ORDER QUANTITIES

101

MODEL NO.	PRICE	QUANTITY
A CRG (FOR LBP A)	¥20,000	<input type="text"/>
B CRG (FOR FAX B)	¥30,000	<input type="text"/>

102

SELECT A SETTLEMENT METHOD
☒ SAME AS PREVIOUS TIME
(DIRECT DEBIT FROM ☐ ☒ BANK)
☐ BANK TRANSFER
☐ SEND A BILL
☐ OTHER

103

SPECIFY A DESIRED DELIVERY TIME IN THE FORMAT
yyy.mm.dd AND SELECT EITHER MORNING OR AFTERNOON.
DELIVERY TIME ☒ MORNING ☐ AFTERNOON

104

PLEASE HELP US COLLECT USED TONER CARTRIDGES.
WE WILL GET POINTS ACCORDING TO YOUR COLLECTION
QUANTITY/COLLECTION RATE. FOR MORE INFO, SEE ____
USE COLLECTION SERVICE: ☒ YES ☐ NO

Send

Cancel

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FIG. 7

TONER CARTRIDGE ORDERING WEB SITE

YOUR ORDER NUMBER IS 123-4567.

MODEL NO.	PRICE	QUANTITY
A CRG (FOR LBP A)	¥20,000	3
B CRG (FOR FAX B)	¥30,000	2

THE TOTAL AMOUNT IS ¥120,000

YOUR PAYMENT METHOD IS A DIRECT DEBIT
FROM YOUR ☐ ☒ BANK ACCOUNT.
YOUR DESIRED DELIVERY TIME IS THE
AFTERNOON OF FEBRUARY 14, 2000.
YOU ARE REGISTERED FOR COLLECTION OF USED
TONER CARTRIDGES.

IS THE INFORMATION ABOVE CORRECT?

OK

Cancel

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FIG. 8

TONER CARTRIDGE ORDERING WEB SITE

WE THANK YOU FOR YOUR ORDER.

CLICK THE "CONTINUE" BUTTON TO PLACE MORE ORDERS,
CLICK THE "VIEW" BUTTON TO VIEW THE CONTENTS OF YOUR ORDER(S),
OR CLICK THE "LOGOUT" BUTTON TO FINISH PLACING ORDERS.

Continue

View

logout

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FIG. 9

TONER CARTRIDGE ORDERING WEB SITE

YOUR ARE ○ × △ COMPANY, ARE YOU?
YOUR DEALER IS ○ ● & CO.

THE TONER CARTRIDGES NECESSARY FOR YOUR
EQUIPMENT ARE AS FOLLOWS. ENTER ORDER QUANTITIES

101

MODEL NO.	PRICE	QUANTITY
A CRG (FOR LBP A)	¥20,000	<input type="text"/>
B CRG (FOR FAX B)	¥30,000	<input type="text"/>

102

SELECT A SETTLEMENT METHOD
☒ SAME AS PREVIOUS TIME
(DIRECT DEBIT FROM ☐ ☒ BANK)
☐ BANK TRANSFER
☐ SEND A BILL
☐ OTHER

103

SPECIFY A DESIRED DELIVERY TIME IN THE FORMAT
yyy.mm.dd AND SELECT EITHER MORNING OR AFTERNOON.
DELIVERY TIME ☒ MORNING ☐ AFTERNOON

105

THANK YOU FOR HELPING US COLLECT USED TONER
CARTRIDGES.

YOUR COLLECTION QUANTITY, COLLECTION RATE,
AND POINTS ARE 200 CARTRIDGES,
70%, AND 200 POINTS, RESPECTIVELY.

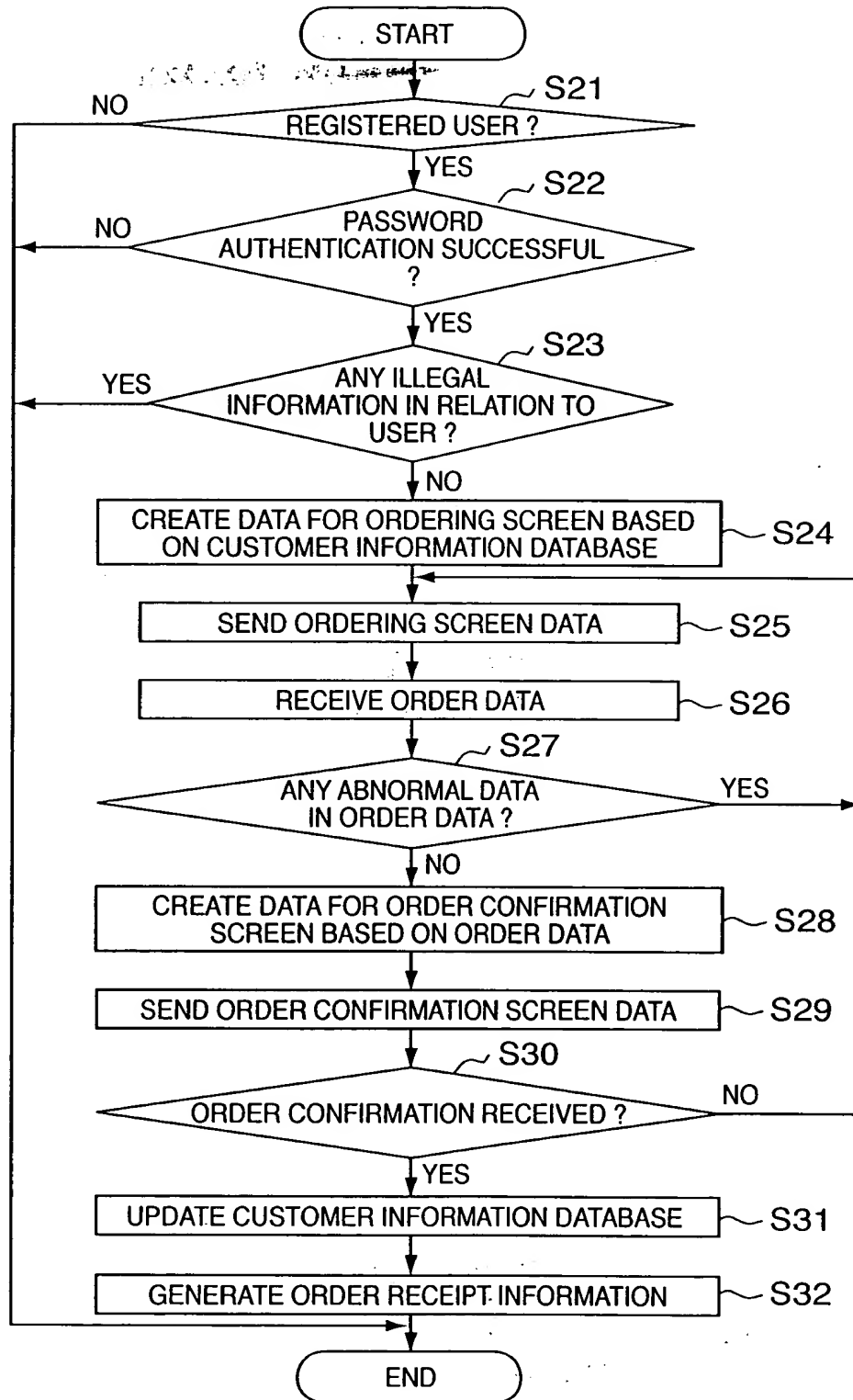
Send

Cancel

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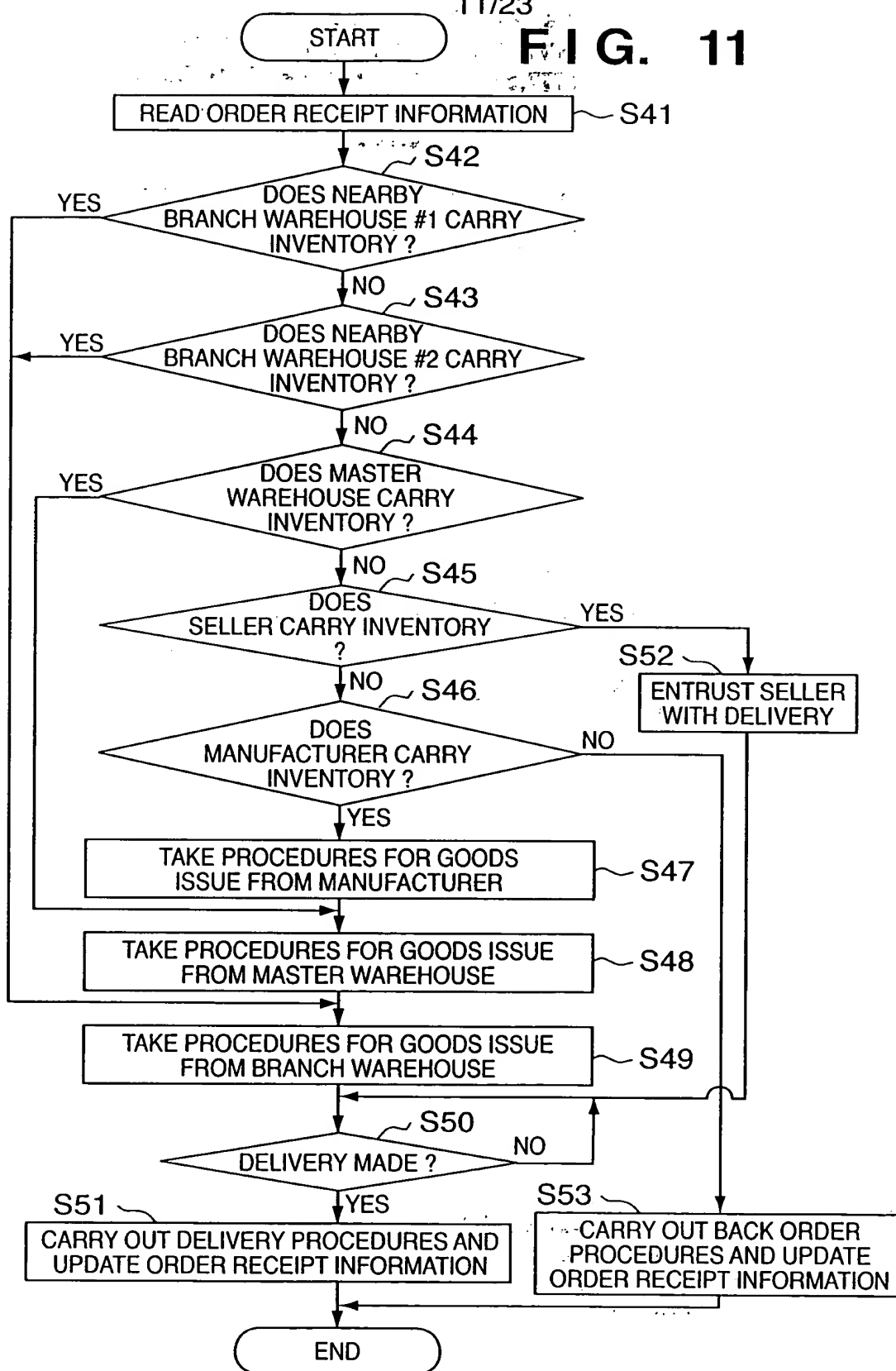
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FIG. 10



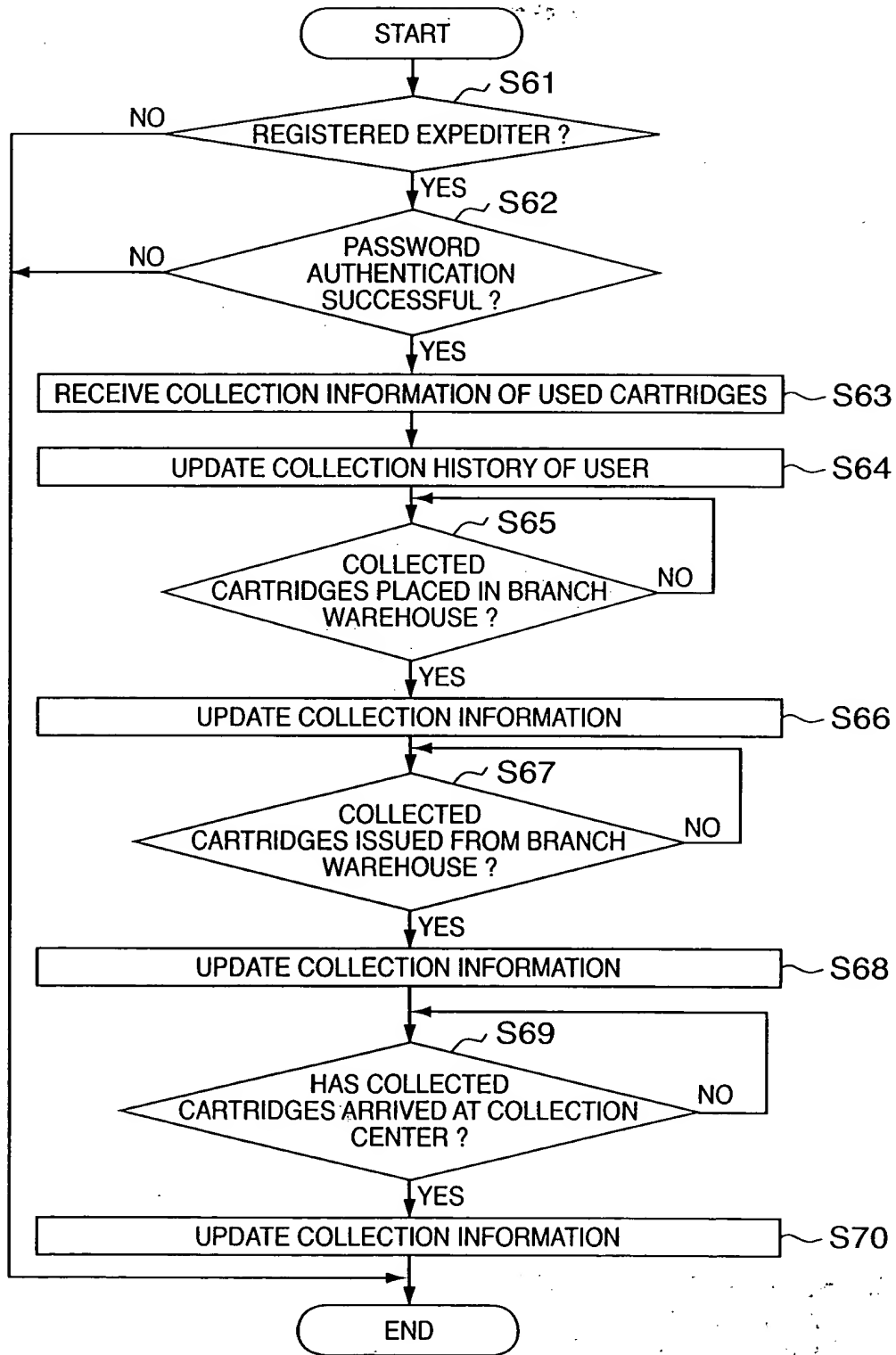
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FIG. 11



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FIG. 12



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FIG. 13

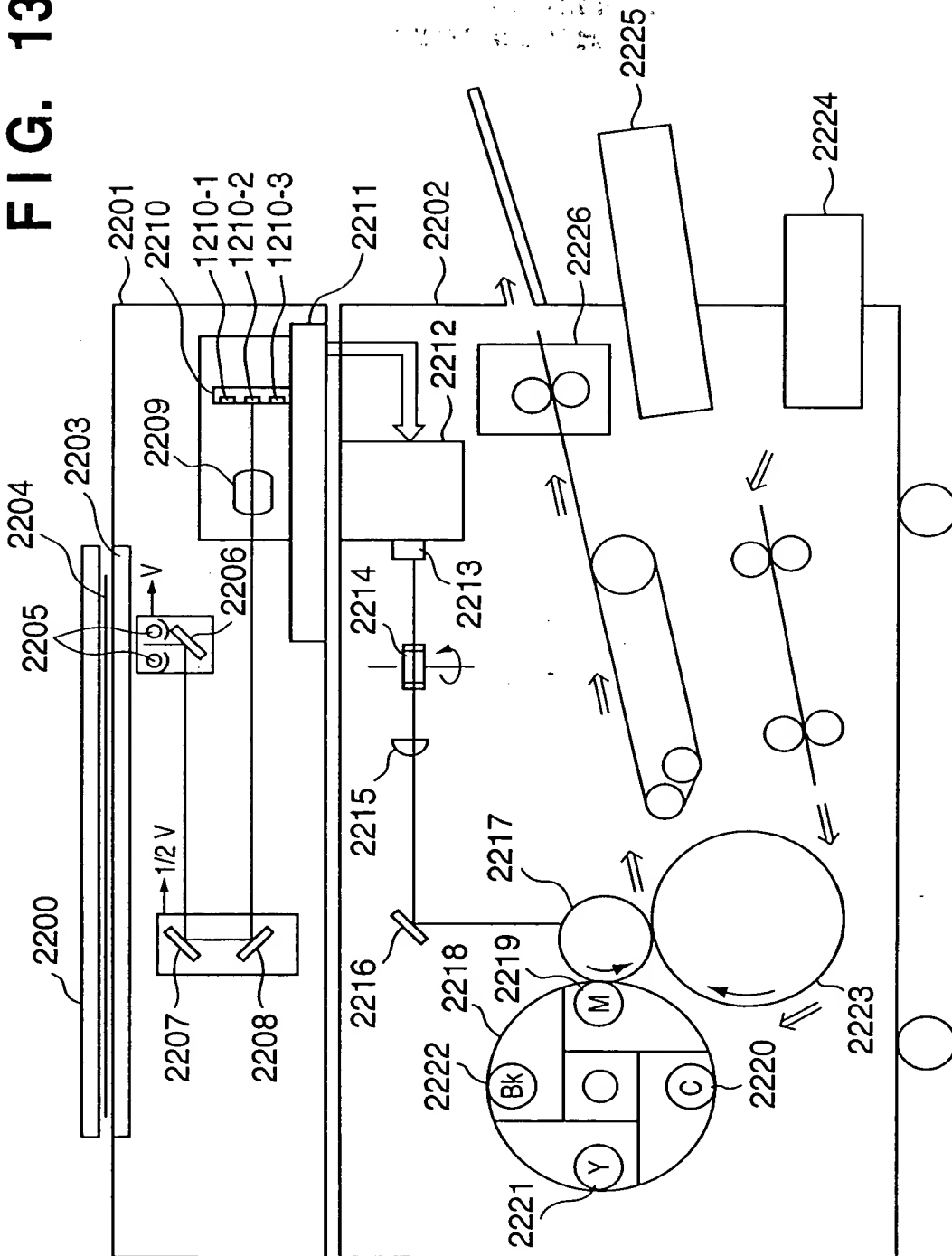


FIG. 15

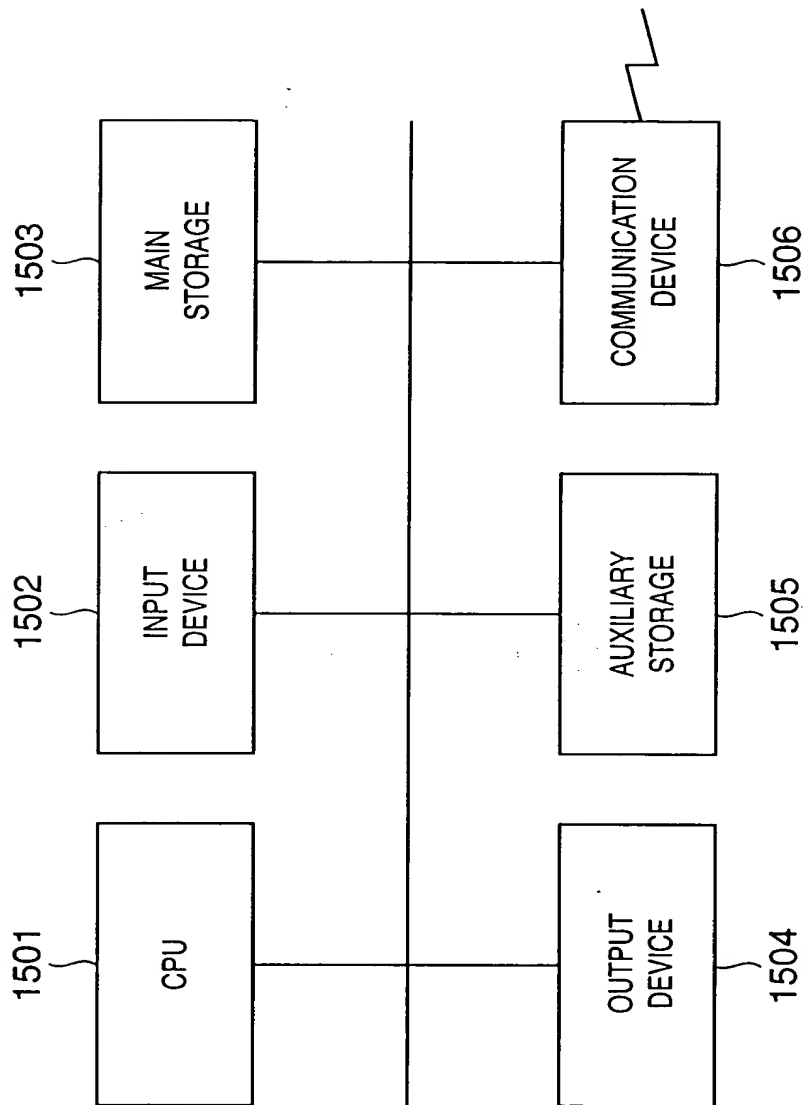


FIG. 16

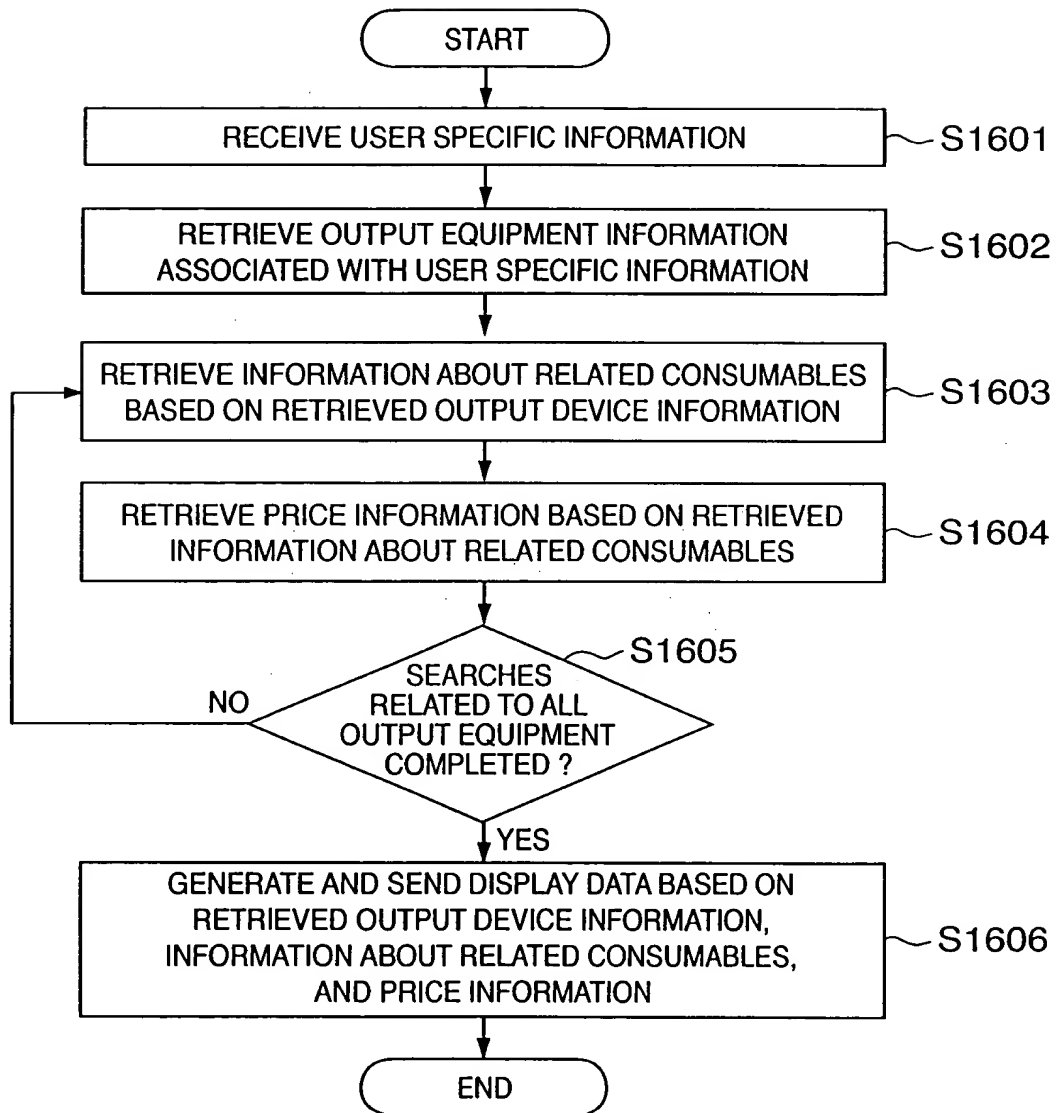


FIG. 17

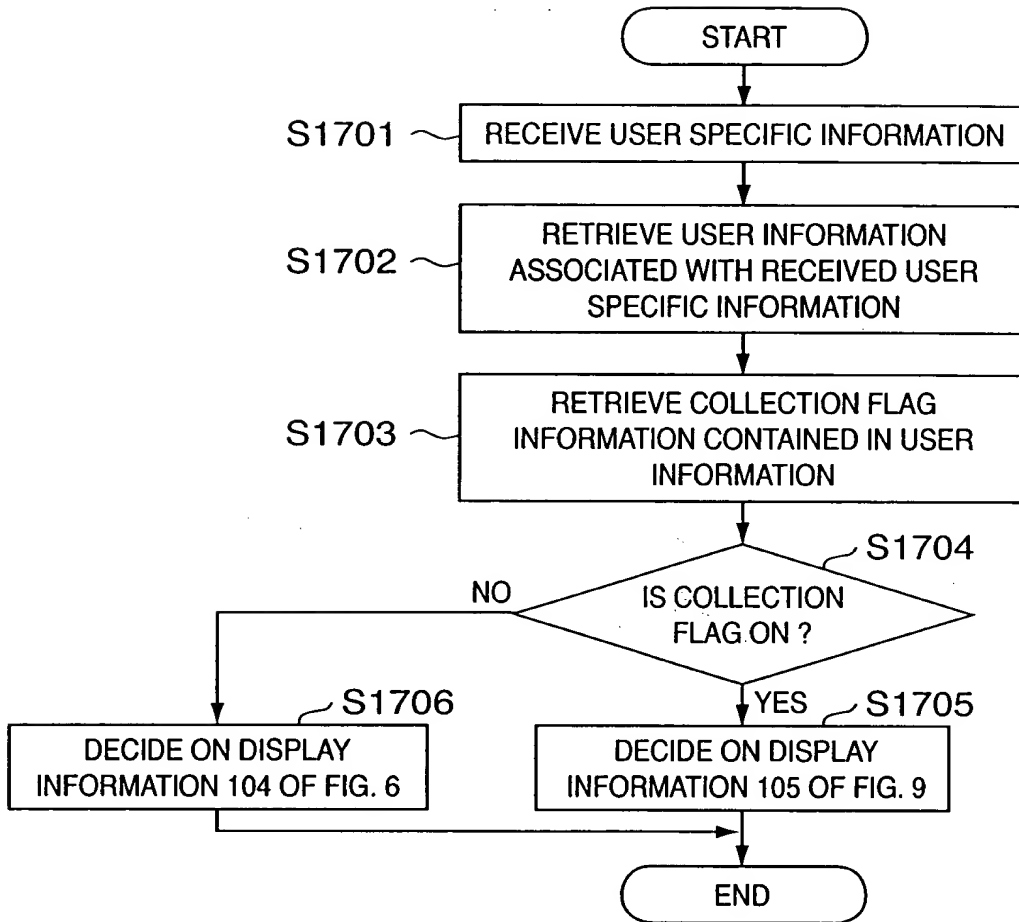


FIG. 18**COLLECTION PROGRAM PARTICIPATION FORM**

WELCOME, FIRM A.
YOUR DEALER IS ○● & CO.

THE TONER CARTRIDGES NECESSARY
FOR YOUR EQUIPMENT ARE AS FOLLOWS.
REGISTER FOR COLLECTION PROGRAMS

1801 {

1802 MODEL NO.	1803 COLLECTION	1804 CHANGE
A-CRG (FOR LBP-A)	USE	<input type="checkbox"/> USE/ <input type="checkbox"/> NON-USE
B-CRG (FOR FAX-B)	USE	<input type="checkbox"/> USE/ <input type="checkbox"/> NON-USE
D-TONER (FOR COPY-D)	NON-USE	<input type="checkbox"/> USE/ <input type="checkbox"/> NON-USE

1805 {

SELECT THE FOLLOWING IF YOU WANT TO REGISTER
FOR ALL CONSUMABLES COLLECTION PROGRAMS.

☐ I WANT TO REGISTER FOR ALL
CONSUMABLES COLLECTION PROGRAMS.

1806 1807

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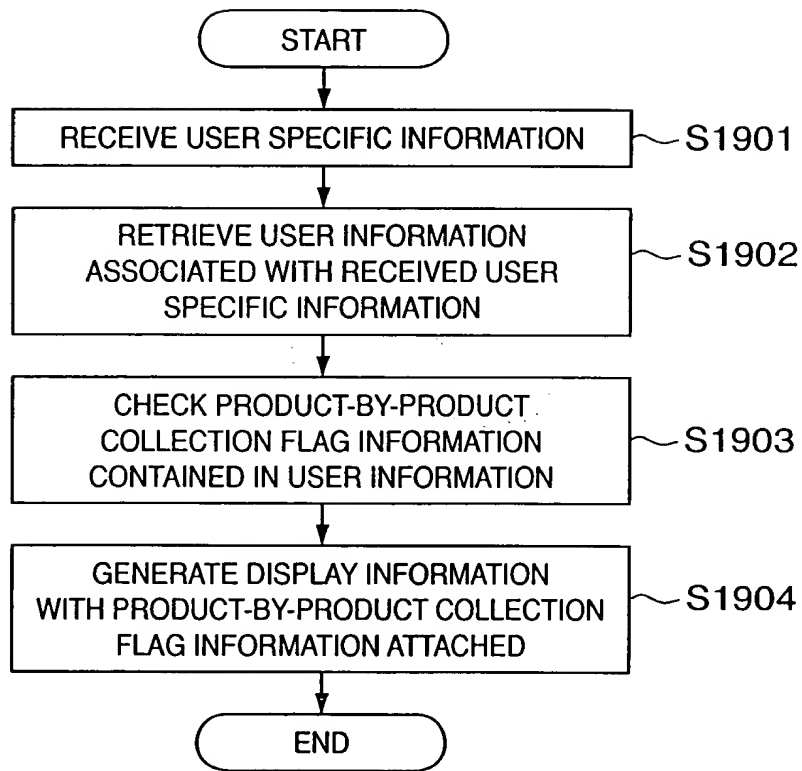
FIG. 19

FIG. 20

USER ID	AAAA
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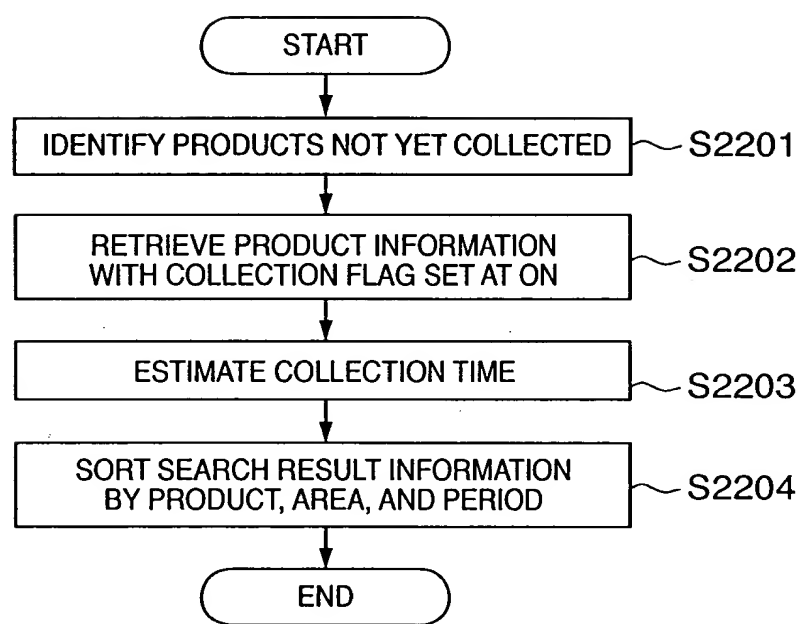
SHIPPING/ COLLECTION TICKET NO.	PRODUCT NAME	PRODUCT NO.	SHIP DATE	COLLECTION FLAG	EXPECTED COLLECTION DATE	COLLECTION DATE	COLLECTION COMPLETED FLAG
AA01-1	CRG-AAA	11111	2000/7/1	COLLECT	2000/10/1	COMPLETED
AA01-2	CRG-AAA	11111	2000/7/1	COLLECT	2000/11/1	COMPLETED
AA01-3	CRG-BBB	11112	2000/7/1	DO NOT COLLECT	DO NOT COLLECT	DO NOT COLLECT	DO NOT COLLECT
AA02	CRG-CCC	11113	2000/8/29	COLLECT	2000/12/1	UNCOMPLETED

FIG. 21

CARTRIDGE XXX COLLECTION & RECYCLING SCHEDULE (MONTHLY): AS OF SEPTEMBER 30

		SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
A	EXPECTED COLLECTION QUANTITY		4,000	6,000	7,000
B	DEFINITE COLLECTION QUANTITY		1,200		
C	ACTUAL COLLECTION QUANTITY	3,000			
D = A + B + C	TOTAL	3,000	5,200	6,000	7,000
E = D	QUANTITY SCHEDULED FOR RECYCLING	3,000	5,200	6,000	7,000

FIG. 22



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FIG. 23

